

Privacy Policy

Effective Date: 12.02.2026

This Privacy Policy outlines how the UNLOQ Sharing mobile application (hereinafter referred to as “App”, “we”, “our”, or “us”) collects, uses, and protects your personal data while using our rental services, in accordance with the applicable Turkish legislation, including the Law on the Protection of Personal Data No. 6698 (KVKK).

privacy policy

1. Information We Collect

We may collect the following types of information:

Personal Information:

Name, phone number, email address, driver’s license details (if required), and photos (if uploaded).

Payment Information:

Data related to the payment card or system used for scooter rentals, processed through a secure third-party provider (we do not store your card details).

Device Information:

Phone model, operating system, IP address, and other technical specifications.

Location Data:

GPS data to display nearby scooters and track rental trips.

Usage Data:

Ride history, rental duration, routes taken, and user preferences.

2. How We Use Your Information

Your data is used for the following purposes:

- To provide scooter rental services and calculate ride fees.
 - To ensure the secure operation of the App and payment processes.
 - To show nearby available scooters and optimize ride routes.
 - To communicate with you (e.g., booking confirmations, notifications, support).
 - To perform analytics and improve our service quality and user experience.
 - To fulfill our legal and regulatory obligations under KVKK.
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3. Sharing Your Information

We may share your information in the following cases:

- With payment service providers to process your transactions (we do not store your card data).
 - With contractors and technical service partners who help operate the App.
 - With public authorities, if required by law or regulation.
 - In connection with a business transfer, such as a merger or acquisition.
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4. Data Retention and Security

We retain your personal data only for as long as necessary to provide our services and comply with legal obligations.

We implement technical and organizational security measures, including encryption and access controls, in compliance with the requirements of the KVKK.

5. Your Rights (under KVKK)

You have the right to:

- Learn whether your personal data is being processed.
- Request information about the processing of your data.
- Request a copy of your personal data.
- Request correction or deletion of inaccurate or unlawfully processed data.
- Withdraw your consent where processing is based on your consent.

To exercise your rights, please contact us at: **info@unloqsharing.com**

6. Policy Updates

We may update this Privacy Policy from time to time. Any changes will be made available in the App along with the updated effective date. Continued use of the App after such updates signifies your acceptance of the new terms.

7. Contact Us

UNLOQ SHARING
Email: info@unloqsharing.com